



City of  
**Los Banos**  
*At the Crossroads of California*

**FOR IMMEDIATE RELEASE**

**Date of Release:** March 26, 2021

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**Subject:** Waste Collection Services

The City of Los Banos is committed to the health and safety of our community. We are aware of the delays in our waste collection services and we would like our residents to understand with confidence that we are researching all options as we continue to work through this issue.

“Los Banos, we have heard you loud and clear about the service we have been receiving from our solid waste collection company, and we are pursuing whatever remedies are legally and contractually available to us.”

*-Mayor Tom Faria*

If you are experiencing delays related to your regularly scheduled garbage, recycling, or green waste pick up days, we want to know. We ask that you please contact City Hall directly at 827-7000 and select extension “0” so you can talk to a live staff member who will assist you. It is important for all complaints related to delayed services be documented by City staff so they can be addressed promptly.

Please note that City Hall is open Monday thru Friday from 8:00 a.m. to 5:00 p.m. and is closed from 12:00 p.m. to 1:00 p.m. for lunch. If you call to report issues during the lunch hour, after 5:00 p.m. or over the weekend, please leave a message on the City’s general voicemail box and a staff member will contact you on the next business day.

“We apologize for the inconvenience this issue has caused; I ask that you be patient with your City staff as we continue to work towards a solution in this matter.”

*-Gary Brizzee, Acting City Manager*